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Cllr Colin Kemp  
Chairman, Resident Experience Board  
Surrey County Council

3<sup>rd</sup> March 2017

Dear Councillor Kemp,

At its meeting on 22 November 2016 the Resident Experience Board made a recommendation to Surrey Health and Wellbeing Board suggesting that it investigate the viability of staff or volunteers being made available at GP surgeries to speak to vulnerable residents and promote Safe and Well Visits as well as other preventative initiatives.

Many thanks for giving consideration to the Health and Wellbeing Board in regard to this recommendation, we very much welcome the opportunity to work and collaborate with boards and committees across Surrey in pursuit of the best possible health outcomes for residents across the county. Unfortunately, however, the operational nature of this recommendation falls outside the Health and Wellbeing Board's remit. The role of the Board is to set the strategic direction of health and social care delivery in the County and this precludes it from becoming involved in the specifics of service delivery. The Health and Wellbeing Board will therefore be unable to progress this recommendation. Instead we suggest that Surrey Fire and Rescue Service discuss at a local level the possibility of making staff or volunteers available at GP surgeries.

Thank you again for this recommendation and please accept our apologies that we are unable to take any action in relation to it.

Best wishes,

A handwritten signature in blue ink, appearing to read 'Helyn Clack'.

Cllr Helyn Clack  
Co-Chair  
Surrey Health and Wellbeing Board

A handwritten signature in blue ink, appearing to read 'Dr David Eyre-Brook'.

Dr David Eyre-Brook  
Co-Chair  
Surrey Health and Wellbeing Board

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